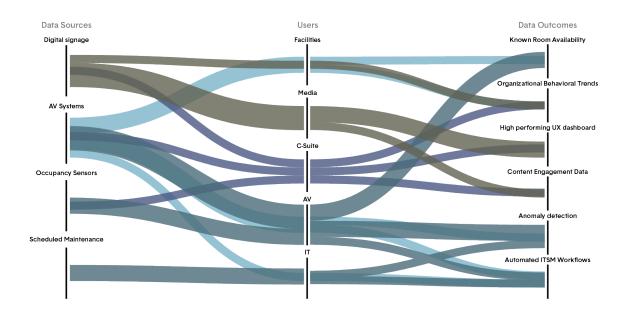
## **Tad.** monitor

### Tad.monitor is a consulting-first approach to device monitoring, that prioritizes the human experience, with a single solution.

As global Enterprises attempt to modernize and consolidate their AV systems, tools, and processes, many are faced with the reality that their technology assets, data, and resources exist in a maze of siloed, non-converged hybrid cloud and SaaS systems.

Tad.monitor provides full visibility into the operational health, availability, and risk of your organizations AV and BMS landscape, interweaving previously disjointed domains.



As strategists, engineers, designers, and project managers, our experience bridges typical corporate divisions. By taking a conusting-first approach to device montioring, we tailor our platform to your business needs, based on your own insights, to deliver key performance indicators.

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<sup>&</sup>quot;We used to have a conference call between three departments to solve every issue with a video call. Now that we can see the **entire environment on a single screen**, we know exactly **the root cause of the issue**" - Professional Services Client

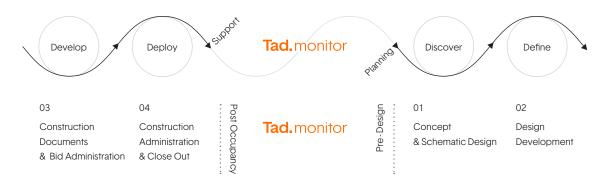
<sup>&</sup>quot;We were conducting room tests every day to verify room status an look for issues, now I get the same **information on my phone**" - Financial Client

# Tad. monitor

TAD's process balances exploration and efficiency. As we integrate inputs across disciplines and stakeholders, we remain focused on results. We reiterate our process to help ongoing clients stay ahead.

#### **Project Process**

The TAD.monitor process connects the endpoints of our typical design process, using real time data to bridge the gap between pre-design and post-occupancy, creating a continuous feedback loop.



#### **Key Activities**

| DISCOVER                |                       |                       |                                |
|-------------------------|-----------------------|-----------------------|--------------------------------|
| Device Grouping         | Process Design        | Intelligent Workflows | Sustainability Goals           |
| Device Dependencies     | Define Integrations   | Observability         | End-to-End Enterprise Strategy |
| DESIGN                  |                       |                       |                                |
| AV Device Monitoring    | Cloud Readiness       | Automated Operations  | Reporting & Analytics          |
| PC/Mac Monitoring       | Anomaly Detection     | Service Dashboards    | Security & Compliance          |
| DEPLOY                  |                       |                       |                                |
| Deliver on Expectations | Develop User Profiles | System Administration | Employee Experience            |
| Drive Installation      | Role Based Training   | KPI/Usage Calculation |                                |
| MONITOR                 |                       |                       |                                |
| Product Roadmap         | Event Enrichment      | Faster Execution      | Optimized Incident Process     |
| Al & Machine Learning   | Enhancement Requests  | Custom Reporting      | Growth Retention & Advocacy    |

With 10 years industry experience in AV, strategy, and media design, TAD is both skilled in and devoted to designing for the end user. We work with long established platforms on a case by case basis to help clients leverage technology in creating bonds between departmental divisions within a company.

True digital transformation happens when the system automatically predicts and addresses operational disturbances before they occur.

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